



**TRAIL
GUIDES**

YELLOWSTONE

TRAIL GUIDES, LLC. Deposit, Refund & Cancellation Policies Guided Backpacking Trips

Deposits

A deposit of \$350 per person is required prior to the start of each trip.

For groups of 4 or more the deposit is \$1,000 to reserve a trip.

The remaining balance is due 60 days prior to the trips starting date.

The full amount is due if you book a tour less than 60 days prior to the trips starting date.

Cancellations & Refunds

Trips cancelled 60 days prior to the trip date we will return the initial deposit.

Trips cancelled between 60 and 30 days will receive a 50% refund on the total package price.

Trips cancelled less than 30 days from the start date are non-refundable. **

*You may reschedule your trip if necessary. Email us for further details.

Trail Guides, LLC reserves the right to cancel a trip at any time. Under these circumstances we will refund the entire amount of the trip, including the deposit. However, we cannot be held liable for individual travel expenses such as; airfare, rental cars, equipment, meals, trip insurance, travel visas, medical expenses, etc.

NOTE: All backpacking trips are operated rain or shine. Because of the remote locations in which these trips are operated our schedule can vary depending on a variety of conditions, but we make every effort to adhere to the itineraries specified for each trip. The park service may close backcountry areas, campsites and trails due to bear, flood or wildfire activity. If a trip is cancelled for reasons beyond our control we will issue a credit for a trip of equal value.

Cell service is very inconsistent throughout the park and we may not be able to contact you if we're running late or vice versa. Wildlife and other unforeseen circumstances including, but not limited to; traffic jams, wildfires, animals, accidents, etc. can significantly delay our/your travel time to the designated meeting points, but we make every effort to be on time. Please be patient. Delays are inevitable in Yellowstone but we cannot be held liable for these unexpected inconveniences. On the day your trip begins you are required to wait for your guide a minimum of 2-3 hours from the appointed start time unless otherwise instructed. Day hikes and backpacking trips are non-refundable under these circumstances. For information please contact us at 1-406-595-1823 or info@trailguidesyellowstone.com