



**TRAIL
GUIDES**

YELLOWSTONE

TRAIL GUIDES, LLC. Deposit, Refund & Cancellation Policies Day Hiking

Deposits

The full amount is required prior to the start of each day hiking trip.

Cancellations & Refunds

Day hiking trips cancelled 60 days prior to the trip date we will return the entire amount.

Day hiking trips cancelled between 60 and 30 days will receive a 50% refund on the total day hike rate.

Day hiking trips cancelled less than 30 days from the start date are non-refundable. **

*You may reschedule your trip if necessary. Email us for details.

Trail Guides, LLC reserves the right to cancel a day hiking trip at any time. Under these circumstances we will refund the entire amount of the day hiking rate. However, we cannot be held liable for individual travel expenses such as; airfare, rental cars, equipment, meals, trip insurance, travel visas, medical expenses, etc.

NOTE: All day hiking trips are operated rain or shine. Because of the remote locations in which these trips are conducted our schedule can vary depending on a variety of conditions but we make every effort to adhere to the itineraries specified for each trip (see website). The park service may close backcountry areas and trails due to bear, flood or wildfire activity. If a trip is cancelled for reasons beyond our control we will issue a credit for a trip of equal value.

Cell service is very inconsistent throughout the park and we may not be able to contact you if we're running late or vice versa. Wildlife and other unforeseen circumstances including, but not limited to; traffic jams, wildfires, animals, accidents, etc. can significantly delay our/your travel time to the designated meeting points, but we make every effort to be on time. Please be patient. Delays are inevitable in Yellowstone but we cannot be held liable for these unexpected inconveniences. On the day your trip begins you are required to wait for your guide a minimum of 2-3 hours from the appointed start time unless otherwise instructed. Day hikes and backpacking trips are non-refundable under these circumstances.

For more information please contact us at 1-406-595-1823 or info@trailguidesyellowstone.com